



WHAT CONSTITUTES A RENTAL PERIOD?

4 Hour Rate: 4 consecutive hours during store hours
Day Rate: 24 consecutive hours
Week Rate: 7 consecutive days to the same time
4 Week Rate: 4 consecutive weeks to the same time

RENT CHARGED FOR ALL TIME OUT

Identification

Valid Drivers License. Non-Texas Driver's License may need payment via major credit card.

Payment

Required at time rental item is picked up. If drivers license does not show an Arlington or Grand Prairie address payment by credit card may be require. (Excluding open account customers)

Deposit

Rental customers will be required to leave a deposit on items rented (excluding open account customers). Deposits vary per item. Deposit refunded on return of rental item.

Metered

Rates for rental items equipped with hour meters are based on 8 hours per day, 40 hours per week, 160 hours per month. Additional usage will be charged accordingly.

Damage Waiver

A percentage of the rental rate will automatically be charged for damage waiver unless declined on rental contract at time of pick-up. If you decide to decline the damage waiver, you will be required to issue Rental Stop a certificate of insurance, with Rental Stop named as the payee/holder.

Availability

While we have an extensive inventory, reservations are recommended in order to guarantee the items you want.

Reservations

To Reserve an item(s) we require payment to the hold and guarantee the rental item for your project or event. Reservations can be made anytime allowing the item is available for rental.

Cancellation

50-100% cancellation fee will apply on all orders if cancelled.

Pricing

Prices subject to change. Please call for price quotes. All rental charges are for time out, whether used or not .
No money down, No Reservation.

Delivery and Pickup

All deliveries are made to a single location, ground level drop off point, unless previously arranged and billed. Our delivery fees do not include set-up or take down of equipment and or specific delivery and pickup times.

If desired, arrangements must be made prior to delivery or pick-up. Please check and count all items upon delivery with the delivery person.

The customer is responsible for all replacement costs and repair charges that are assessed on lost or damaged equipment. If no one is available to receive the equipment our count must be accepted.

If our driver cannot locate the items or get access to where they are for some reason, the delivery or pickup fee will apply and be charged a second time for the return trip. We can usually accommodate special situations as long as we have advance notice. Shortage must be reported prior to the event or the invoice quantities will be considered received.

If you prefer, you may Stop N Go pickup and return your rental items to our two convenient locations.

Responsibility

Responsibility for rental items remains with the customer from delivery to return. All items should be secured and protected from the weather. Additional charges for replacements are made for missing or damaged items.